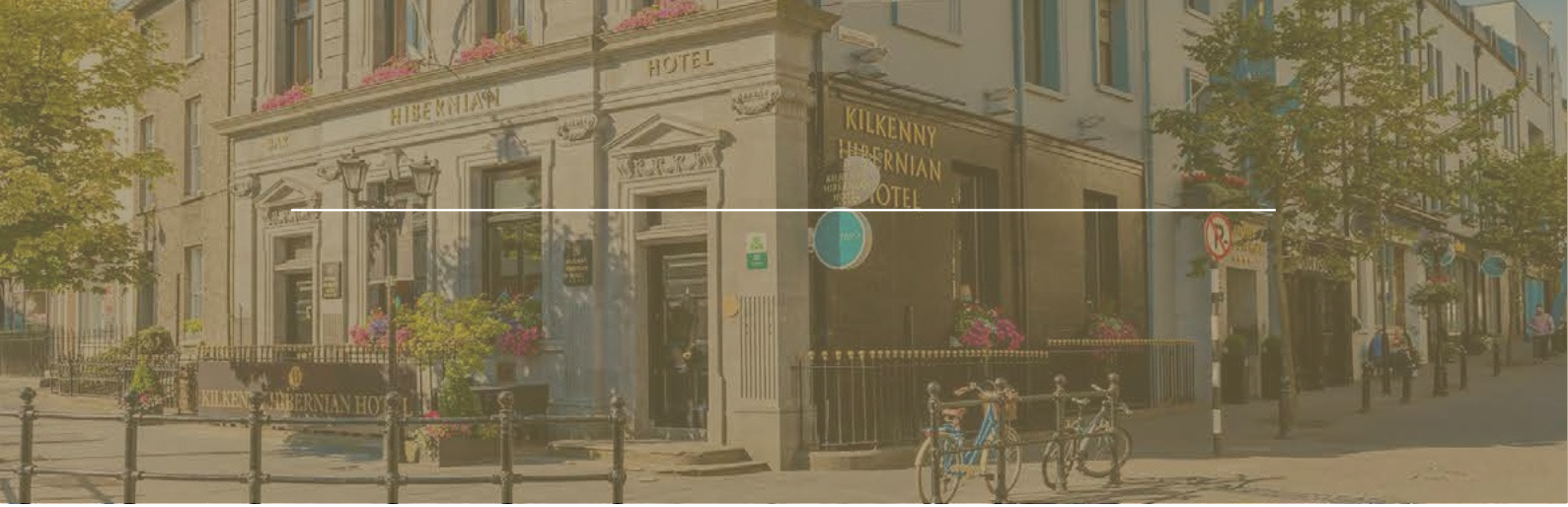




KILKENNY
HIBERNIAN HOTEL

Guest
DIRECTORY





Dear Guest,

Welcome to Kilkenny Hibernian Hotel!

It is my pleasure to welcome you to Kilkenny Hibernian Hotel, I hope you had an enjoyable journey and that you are settling in comfortably with us.

Kilkenny Hibernian Hotel offers a choice of dining options in Hibernian Bar & The Brasserie Restaurant. Our food is freshly prepared to perfection by our talented team of chefs using only the best ingredients from local suppliers that we know and trust.

If we can do anything to make your stay more comfortable and enjoyable, please do not hesitate to contact reception by dialling 0.

Yours Faithfully,

Andrew Lambert

General Manager



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GUEST DIRECTORY A TO Z

A

ADAPTORS & TRANSFORMERS

In Ireland the normal electric current is 220/240 volts. As a result, 110/115-volt appliances require a voltage transformer. A limited number of these are available at Reception.

B

BABY COTS

Travel cots are available at the hotel subject to availability. If you require a cot contact reception and we will be pleased to assist you if possible.

BAR

For our current opening hours, please dial "0". Times of opening are subject to change depending on the season.

HIBERNIAN BAR

Monday to Thursday: 10.30pm to 11.30pm

Friday & Saturday: 10.30pm to 12.30am

Sunday: 10.30pm to 11.00pm

LUNCH & BAR FOOD MENU

DAILY: 12.30pm – 8.45pm



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BATH MAT

A towel bath-mat is provided and should be used in the interest of your safety.

BLANKETS & PILLOWS

Please see housekeeping section.

BREAKFAST

A selection of cereals, fresh fruit, yogurts, cold meats, bread and pastries along with cook to order traditional Irish breakfast and freshly brewed tea and coffee are served in our restaurant, The Brasserie each morning from 7.30am to 10.00am Monday – Friday & 8am to 10.30am Saturday and Sundays.

BREAKFAST: ROOM SERVICE

If you would like breakfast served in your room, please call reception to place your order or complete the room service order form in your room and leave the form hanging on the outside of your room door before 3.00am. A supplement of €7.50 per tray applies for room service breakfast. Room service breakfast is available until 10.00am. Please note that requests received on the morning required may not be possible to deliver.

C

CAR RENTAL

Please contact Reception by dialling "0" and we will be happy to assist you to make arrangements.



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CAR PARKING

There is no onsite parking available at Kilkenny Hibernian Hotel. We recommend that guests park in one of the two privately owned car parks on Ormonde St, the same street as the hotel.

Ormonde Street Car Park, multi-storey carpark costs €15.50 for 24 hours and €26.50 for 72 hours.

The Ormonde St car park passes will give the customer full daily & nightly parking and will also allow multiple entry/exits during the duration of their stay.

This Ormonde St ticket can only be purchased within 2 hours of arrival at the car park from the pay machines and the customer will need their entry ticket in order to purchase it.

If you have any questions on the Ormonde Street car park please call 056 7762485.

Desart Court Car Park open air carpark costs €10 for 24 hrs, single exit only.

Please note that the above car parking information is subject to change.

CHECK-IN & CHECK-OUT TIMES

Check-in time is from 3.00pm and check-out time is 12.00pm the following day. Late check-out can also be arranged subject to availability and pre-arrangement. We would kindly ask that you hold your bags until your room becomes available.

CHEMIST/PHARMACY

Please contact Reception for the location of the nearest chemist and hours of business.



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CREDIT CARDS

We accept all major credit cards.

CURRENCY

If you wish to settle your bill by cash, please note we accept Euros only.

CHURCH SERVICES	SATURDAY TIMES	SUNDAY TIMES
St.Patrick's Church	9.30am	9.30am & 12.30pm
Capuchin Friary Church	10.30am & 5.40pm	10.30am, 12.00pm & 5.40pm
St.Mary's Cathedral	N/A	11.00am & 5.30pm
St. John's Church	10.30am & 6.00pm	8.00am, 11.30am & 7.00pm
St.Canices Church	7.30pm	10.30am & 11.30am
Black Abbey	N/A	9.00am, 12.00pm & 6.00pm

****Mass times are subject to change***



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D

DENTIST/DOCTOR

Please contact Reception and one of our staff members will assist you in making an appointment.

DRY CLEANING

We don't have a dry-cleaning service however please dial 0 for assistance.

E

ELECTRICITY

The electrical voltage in Ireland is 220/240 volts.

EXPRESS CHECK-OUT

Please contact Reception if you wish to avail of this service.

F

FIRE SAFETY

Please read the fire notices and escape plan on the back of your bedroom door.



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GUEST DIRECTORY A TO Z

FLOWERS

Flowers can be arranged, upon request for all occasions through Reception, please dial "0".

G

GUEST RELATIONS

Should you have any queries, requests or require any assistance, please contact Reception who will be delighted to assist you, please dial "0".

H

HOUSEKEEPING

If you require any additional items, such as, extra pillows or blankets, please dial "0".

HAIR DRYERS

All guest bedrooms are equipped with a hairdryer, which is located in the top drawer of your dressing table.

HAIRDRESSERS

The nearest hairdresser to the hotel is Crown Hair & Beauty situated at 10 Ormonde St, Gardens, Kilkenny.

Phone: (056) 777 1980 crownhairandbeauty.ie



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GUEST DIRECTORY A TO Z

I

INFORMATION

A map of both Kilkenny city and county is available at Reception along with a "Kilkenny Tourism" guidebook which contains extensive details about all the things to do & see in the city and the surrounding towns.

[Click here for city map](#)

INTERNET

Wi-Fi is available in all guest bedrooms in the hotel as well as all public areas and this service is provided free of charge. There is no password required to access this, you just need to log in with your email address and will then have full access.

K

KEYS

For your safety and security, the hotel has installed an electronic locking system on all bedrooms doors. Please return the key card when checking out of the hotel.

L

LAUNDRY

We don't offer a laundry service within the hotel however, please dial 0 for assistance.



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LOST PROPERTY

Please dial 0 with any queries regarding lost property.

LUGGAGE PORTER

Please dial "0" if you would like assistance with your bags.

M

MESSAGES AND TELEPHONE CALLS

Unless instructed otherwise, all telephone calls will be put through to your room.

MAINTENANCE

Please dial "0" to notify us of any items that require attention.

N

NIGHT PORTER

Should you need assistance between the hours of 11.00pm and 7.00am please contact the Night Porter by dialling "0".



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P

POSTAGE

All postage charges are subject to the postage type (postcard, letter size & weight) and the mailing destination. We do not offer a postal service however, Please dial '0' for more information.

R

RESTAURANT

Opening times are subject change depending on the season.

THE BRASSERIE	
BREAKFAST	MONDAY TO FRIDAY 7.30am to 10.00am SATURDAY & SUNDAY 8am to 10.30am
LUNCH	DAILY 12.30pm to 3.00pm
DINNER	DAILY 5.00pm to 8.45pm



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ROOM SERVICE

Room service menu available please refer to the stay tab on our website for further information.

ROOM RESERVATIONS

Please dial "0" if you wish to extend your stay, to confirm future reservations or to make additional bookings.

T

TELEVISION CHANNELS

RTE 1	TV3
RTE 2	TG4
3e	UTV Ireland
RTE News	RTE Junior
Radio 1	

TAXI SERVICE

Please contact Reception if you require a taxi and we will be happy to order one for you.

TRAVEL: BUSES, TRAINS, CAR & AIRLINES

BY BUS

For a comprehensive list of buses departing from Kilkenny to destinations throughout the country, please log on to buseireann.ie.

BY TRAIN

For a comprehensive list of trains departing from Kilkenny Train Station to destinations throughout the country, please log on to irishrail.ie



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BY AIR

Aer Lingus:
aerlingus.com

British Airways:
britishairways.com

Ryanair :
ryanair.com

Delta Airlines:
delta.com

BY CAR

Please contact Reception if we can be of any assistance in helping you with your onward journey plans.

U

UMBRELLAS

Several umbrellas are available at Reception for guests to borrow.

W

WAKE-UP CALLS

Morning wake-up calls can be arranged directly with reception, please dial "0".